



# Malta Further & Higher Education Authority

## **COVERING NOTE TO THE QUALITY ASSURANCE AUDIT REPORT PREPARED BY THE MFHEA FOLLOWING A REVIEW OF**

### **Malta Leadership Institute**

December 2024

#### **INTRODUCTION**

The Board has received and endorsed the external quality assurance (EQA) report from the Quality Assurance Committee, which was drafted by the external review panel that was set up to carry out a quality audit of Malta Leadership Institute in line with the requirements of the *National Quality Assurance Framework for Further and Higher Education* and the regulations of the MFHEA. The review took place on July 5th to 6<sup>th</sup> and the report reflects the findings at that time.

All providers that undergo an MFHEA audit are measured against the 11 Standards laid down in the Maltese *National Quality Assurance Framework for Further and Higher Education*. These Standards are based on the European Standards and Guidelines (ESG), which inform the quality assurance systems of all countries signatory to the European Higher Education Area and are enriched by EQAVET.

The Board is determined that the Authority should carry out its regulatory responsibilities for standards in further and higher education independently, even-handedly, objectively and in a transparent manner. The response to the audit by Malta Leadership Institute is included in the report.

## **ANALYSIS**

The quality audit is a tool for both development and accountability; it has reviewed the internal quality assurance system of Malta Leadership Institute (MLI) and assessed whether the system is:

- fit for purpose according to MLI courses and service users;
- compliant with Standards and regulations, and contributing to the development of a national quality culture;
- implemented with effectiveness, comprehensiveness and sustainability.

The audit benchmarks the QA system and procedures within an institution against 11 Standards, namely:

1. Policy for quality assurance: entities shall have a policy for quality assurance that is made public and forms part of their strategic management.
2. Institutional and financial probity: entities shall ensure that they have appropriate measures and procedures in place to ensure institutional and financial probity.
3. Design and approval of programmes: self-accrediting providers shall have appropriate processes for the design and approval of their programmes of study.
4. Student-centred learning, teaching and assessment: entities shall ensure that programmes are delivered in a way that encourages students to take an active role in the learning process.
5. Student admission, progression, recognition and certification: entities shall consistently apply pre-defined and published regulations covering all phases of the student 'life-cycle'.
6. Teaching staff: entities shall assure the competence and effectiveness of their teaching staff.
7. Learning resources and student support: entities shall have appropriate funding for their learning and teaching activities and sufficient learning resources to fully support the students' learning experiences.
8. Information management: entities shall ensure that they collect, analyse and use relevant information for the effective management of their programmes and other activities.
9. Public information: entities shall publish information about their activities which is clear, accurate, objective, up to date and readily accessible.

10. Ongoing monitoring and periodic review of programmes: entities shall implement the 'Quality Cycle' by monitoring and periodically reviewing their programmes to ensure their continuing fitness for purpose.
11. Cyclical external quality assurance: entities should undergo external quality assurance by, or with the approval of, the MFHEA on a cyclical basis, according to the MFHEA guidelines, at least once every five years.

The main lines of inquiry were focused on securing a better understanding and triangulating the information on the fitness for purpose and effectiveness of the internal quality assurance processes implemented by the provider. These include the set-up and structure of the quality management system, documentation and internal quality review and how these enhance the student learning experience.

## **FINDINGS**

On the basis of the findings documented in the report, the panel has concluded that MLI meets Standard 11, requires improvement in order to meet Standards 5, 7, 8 and 9, and does not meet Standard 1, 2, 3, 4, 6, and 10. The recommendations in the report are meant to improve the standards already in place and to enhance good practice.

The panel made 19 mandatory recommendations, 16 of which are to be implemented within 6 months of the publication of the report, and 3 of which are to be implemented within one year of the publication of the report. They also made 28 key recommendations, one of which is to be implemented within one month of the publication of the report, 6 of which are to be implemented within 3 months of the publication of the report, 15 of which are to be implemented within 6 months of the publication of the report, and 6 of which are to be implemented within one year of the publication of the report.. The panel also made 7 recommendations.

## **APPEAL**

MLI submitted an appeal on the judgments, evaluations and conclusions made by the audit panel. A committee was setup in accordance with the MFHEA policy and procedures for appeals. MLI's Appeal and the Appeal Committee's report is published together with the EQA audit report to ensure transparency and for the information of all interested parties.

## **FOLLOW-UP**

In June 2025 a follow up onsite visit review, will be carried out to determine whether the mandatory and key recommendations made by the panel have been effectively implemented. **MLI is currently prohibited from enrolling new students for accredited programs until further notice from the Authority.**