

Post audit provider's questionnaire (Part 1)

Name of the Institution: * _____

Overall Expectations

1. What is your overall evaluation of the External Quality Assurance Audit?*

Unsatisfied/ Satisfied/ Very satisfied

Please elaborate:

2. Do you believe the audit provided "value added" to your Institution?*

Strongly Agree / Agree / Neither Agree nor Disagree / Disagree / Strongly Disagree

Please elaborate:

Planning the Work

3. The audit objectives, purpose, and scope were clearly communicated.*

Strongly Agree / Agree / Neither Agree nor Disagree / Disagree / Strongly Disagree

Please elaborate:

4. The peer-reviewers' requests for additional information were reasonable and clear.*

Strongly Agree / Agree / Neither Agree nor Disagree / Disagree / Strongly Disagree

Please elaborate:

5. Adequate time was allowed for the preparation of the Self-Assessment report.*

Strongly Agree / Agree / Neither Agree nor Disagree / Disagree / Strongly Disagree

Please elaborate:



During the Audit

6. The audit visit took a reasonable amount of time.*

Strongly Agree / Agree / Neither Agree nor Disagree / Disagree / Strongly Disagree

Please elaborate:



The MFHEA performance....*

7. How would you rate the MFHEA representatives performance during the EQA audit on a scale from 1 to 10 for each of the following criteria?

- Responsiveness and timeliness _____
- Collaboration _____
- Support and guidance _____
- Overall performance _____

Please elaborate:



Post Audit provider's Questionnaire (Part 2)

Name of the Institution:* _____

1 Communication of audit results was timely and adequate*

Strongly Agree / Agree / Neither Agree nor Disagree / Disagree / Strongly Disagree

2 The audit recommendations were meaningful *

Strongly Agree/Agree/Neither Agree nor Disagree/Disagree/Strongly Disagree

3 The audit recommendations were relevant*

Strongly Agree / Agree / Neither Agree nor Disagree / Disagree / Strongly Disagree

4 The audit recommendations were reasonable*

Strongly Agree / Agree / Neither Agree nor Disagree / Disagree / Strongly Disagree

5 Report was clearly written and logically organized*

Strongly Agree / Agree / Neither Agree nor Disagree / Disagree / Strongly Disagree

The External Quality Assurance peer-reviewers:

6 Demonstrated adequate knowledge and preparation for the audit process*

Strongly Agree / Agree / Neither Agree nor Disagree / Disagree / Strongly Disagree

7 Were professional throughout the audit process*

Strongly Agree / Agree / Neither agree nor Disagree / Disagree / Strongly Disagree

8 Adopted a positive attitude*

Strongly Agree / Agree / Neither agree nor Disagree / Disagree / Strongly Disagree

9 Were courteous*

Strongly Agree / Agree / Neither agree nor Disagree / Disagree / Strongly Disagree

10 Please add any observations or suggestions:



Looking Ahead

11 What aspects of the audit did you find most challenging? Please elaborate.



12 Were there aspects of the audit that you were particularly pleased with?



13 Were there any aspects of the audit that you would like to see changed?



14 Additional comments:

